

# Why can't new members see installations?

When a new member is added to a project without any permissions, they have limited access.

As a basic trapper they can:

- Add new installations
- [Be assigned to existing installations](#)
- Add and update the records for only those installations

A Project Administrator can [update the new member's role](#) to **Advanced trapper** to allow view only access to all installations via the website, or **Manager** complete access via the web and the app. If security and privacy is a concern, it is better to specifically [assign installations](#) to the trapper.

Read more about what the [different roles mean and how to change members roles](#).

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