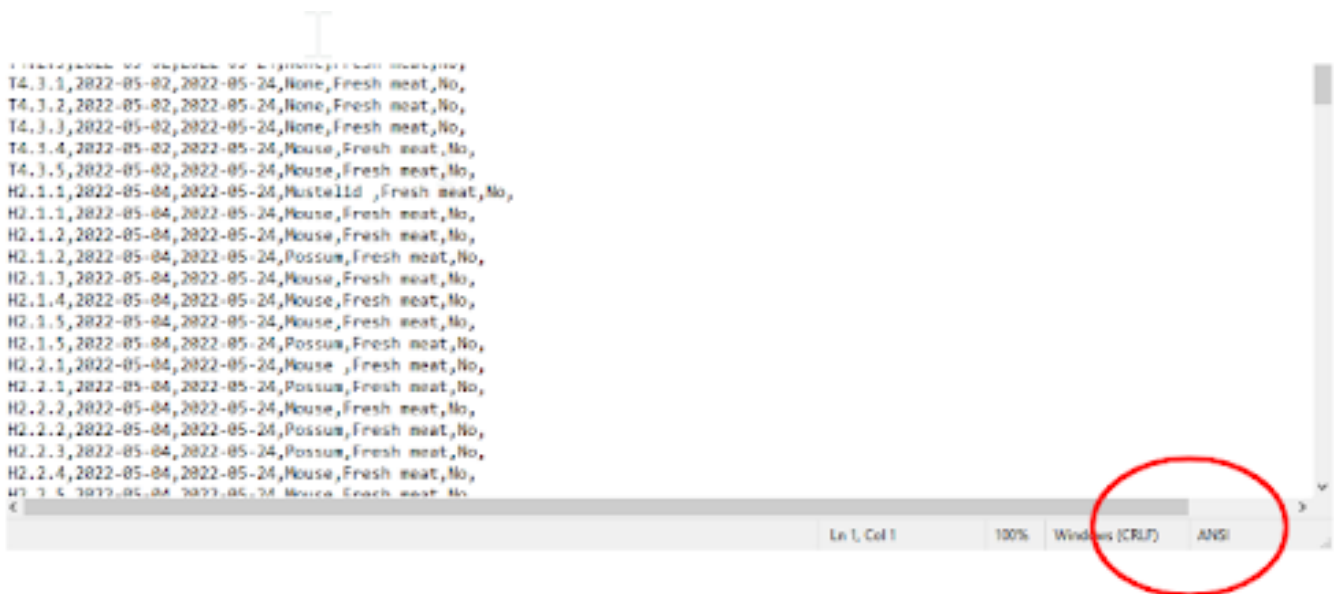


# Why can't I import data?

## it says I'm not using the correct file encoding.

If your CSV file is not being accepted and it says "Source file is not in UTF-8 encoding", you may need to download it using another file code. In the case below ANSI needed to be substituted with Windows 1254



**start\_date** (required): The date and time of the record. Dates must be in ISO 8601 format, e.g:

2022-08-09 08:53

**end\_date** (optional): The end date of the record. If left out, will be set to the same value as the start date.

**line** (optional): The line the parent Station is attached to. Only needed if you have stations with the same name on different lines.

**species** (required):

**protocol** (optional):

**disturbed** (optional):

Yes, No

**recorded by** (optional): Person who recorded this record.

**notes** (optional):

**Note:** If the Import button is disabled and a progress % is displayed please refresh this page after a few minutes and try again. If the Import button remains disabled, please [contact us](#).

## import

Import CSV files with one or more of these columns: station, start\_date, end\_date, line, species, bait, survey, protocol, disturbed, recorded\_by, notes.

- No columns are unique. The import will only create new items, no items will be updated.
- [Download a template](#)

Delimiter

File encoding

File

[Choose File](#) no file chosen

Indicates character encoding conversion from selected option to UTF-8.

[Import](#)

Revision #1

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