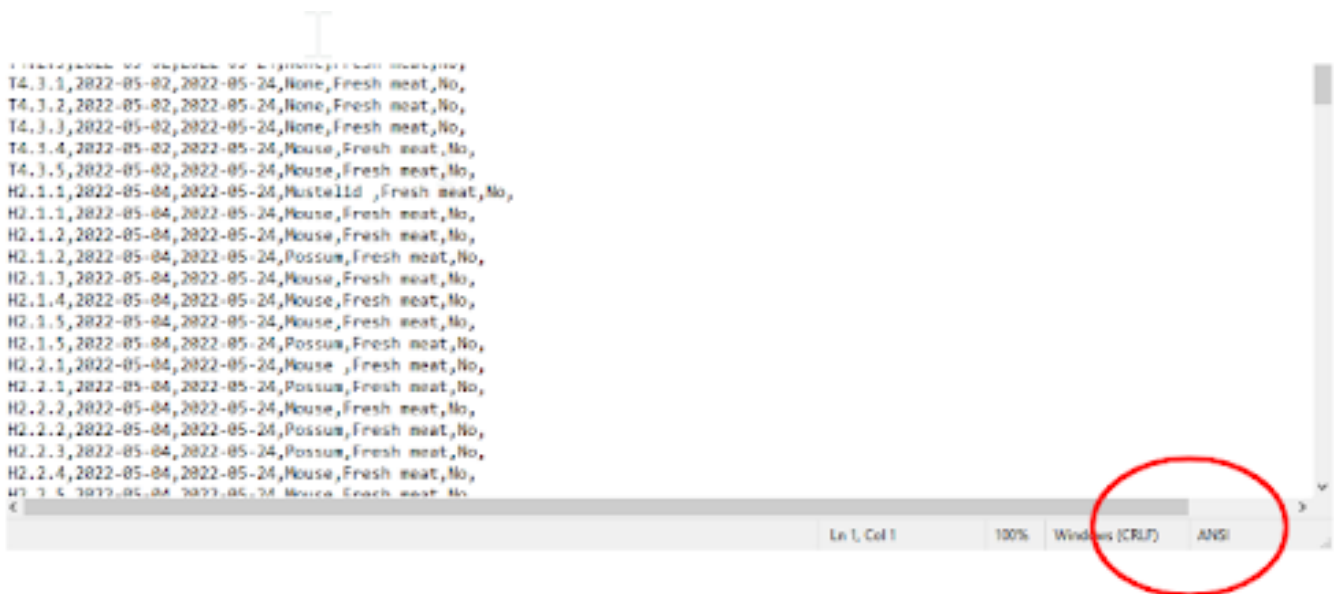# Why can't I import data? it says I'm not using the correct file encoding.

If your CSV file is not being accepted and it says "Source file is not in UTF-8 encoding", you may need to download it using another file code. In the case below ANSI needed to be substituted with Windows 1254

start_date *(required)*: The date and time of the record. Dates must be in ISO 8601 format. e.g:

2022-08-09 08:53

end_date *(optional)*. The end date of the record. If left out, will be set to the same value as the start date.

line *(optional)*: The line the parent Station is attached to. Only needed if you have stations with the same name on different lines.

species *(required)*:

protocol *(optional)*:

disturbed *(optional)*:

Yes, No

recorded by *(optional)*: Person who recorded this record.

notes *(optional)*.

Note: If the import button is disabled and a progress % is displayed please refresh this page after a few minutes and try again. If the import button remains disabled, please **contact us**.

Import

Import CSV files with one or more of these columns: station, start_date, end_date, line, species, bait, survey, protocol, disturbed, recorded_by, notes.

- No columns are unique. The import will only create new items, no items will be updated.
- Download a template

Delimiter

[▾]

File encoding

[Windows-1254   ▾]

File:

[Choose File] No file chosen

Performs character encoding conversion from selected option to UTF-8

⬇ Import

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