

# Ways to contact rappt.io

You may need to contact rappt.io to discuss your project, and how to use the programme or you may have an issue with your project. You can now contact rappt.io in two ways

1. Access the **help** section at the top of the rappt.io page on your project page of the website. Scroll to the bottom and click on **contact us**. This will open a page where you can write why you need to contact us. This will be sent to our help desk and they will contact you.
2. Using the phone call 0800trapnz or (0800872769)

**Please note the help desk is available Monday to Friday during office hours**

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