

# Pre- Authenticated Member

## What is a pre-authenticated member?

This is a person who has created a Rappt.IO account but has not verified their email account.

To verify your account you will have to access the email address you provided when creating your account and find the email from Rappt.IO, here you will find the link you will need to verify your account.

If you can't find your Rappt.IO verification email. They are often in your spam folder.

If you still can't find the verification email or need Rappt.IO to resend it, please contact us on <https://rappt.io/contact>

The administration of a project will be unable to assign any installation to pre-authenticated member.

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