

# Your account

Registration and logging in to your account

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# Creating a new account

To use Rappt.IO you must first create an account. You can do this on our website by following these steps:

1. Enter your details in the [Create a new account](#) form.
2. Click the green "Create new account" button at the bottom of the form.
3. Check your email for an email verification message from Rappt.IO. If it doesn't show up within a few minutes, please check your Spam/Junk folder.
4. Open the email and click the green "Verify your Rappt.IO account" button.
5. You will be logged in to your Rappt.IO account as a verified member, where you will be able to [join an existing project](#), or [create you own project](#).



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## Create new account

[Create new account](#) [Log in](#) [Request new password](#)

Full Name \*

Username \*

E-mail address \*

Password \*

Confirm password \*

[Create new account](#)

For video help click the you tube link here <https://www.youtube.com/watch?v=wsIsQpLdKgM>

# Pre- Authenticated Member

What is a pre-authenticated member?

This is a person who has created a Rappt.IO account but has not verified their email account.

To verify your account you will have to access the email address you provided when creating your account and find the email from Rappt.IO, here you will find the link you will need to verify your account.

If you can't find your Rappt.IO verification email. They are often in your spam folder.

If you still can't find the verification email or need Rappt.IO to resend it, please contact us on <https://rappt.io/contact>

The administration of a project will be unable to assign any installation to pre-authenticated member.

# Forgotten your password?

If you've forgotten your password, you can [reset your password](#).



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## Request password

[Create new account](#) [Log in](#) [Request new password](#)

**Username or e-mail address \***

### CAPTCHA

This question is for testing whether or not you are a human visitor and to prevent automated spam submissions.

☐

I'm not a robot



**E-mail new password**

1. Enter your Rappt.IO username or email address
2. Complete the CAPTCHA
3. Click the "Email new password" button at the bottom of the form
4. Check your email for a Reset password email - if it doesn't arrive within a few minutes, check your Junk/Spam folder, as it might have ended up in there.
5. Click the link in the email for a one-time login
6. Update your password and click "Save", so you can login again in future.

For video help, click the you tube link here <https://youtu.be/858a1YOK34I>

# Editing account details

You can update your Rappt.IO account details, such as your email address, password, username and contact details.

1. [Log in](#) to Rappt.IO.
2. Click on "[My Account](#)" on the menu bar.
3. Your account details will load.
4. Click on "Edit" on the submenu below your username.
5. A form will load where you can update whatever account details you want to change.
6. Click the green "Save" button at the bottom of the form when you're done.

For video help click the you tube link here <https://youtu.be/Z3aPQ0VyEBo>

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**sarah-r**

[View](#)[Edit](#)

## History

### Member for

11 months 1 week

**Full Name:** Sarah